JSE STREAMLINES PAYROLL THROUGH CONSOLIDATION AND INTEGRATION



THE CHALLENGE

The Johannesburg Stock Exchange (JSE) was operating with multiple payroll providers, creating complexity within its Workday environment and related integrations. Managing separate payroll systems increased administrative effort, reduced efficiency, and limited the benefits of a fully connected HR and payroll ecosystem.

THE SOLUTION

Building on its long-standing partnership with JSE and its established Workday integration capabilities, ADP consolidated an externally managed payroll onto the ADP platform. This created a single, integrated payroll environment aligned with JSE's HR technology landscape.

THE OUTCOME

The project was successfully delivered within the planned timeline, providing JSE with:

- A single, integrated payroll solution
- Improved payroll efficiency and consistency
- Simplified payroll management processes
- Better alignment with Workday integrations
- Reduced operational complexity

Company: The Johannesburg Stock Exchange (JSE)
Industry: Financial services/Stock exchange
Employees: 800 approx
Locations: One Exchange Square, Gwen Lane, Sandton, Johannesburg, Gauteng, South Africa
ADP Products: ADP Managed Services
Interviewee: Suleiman Adam, Manager: HR Services & Operations

WHY JSE CHOSE ADP

"ADP has a long track record and an established relationship with the JSE. This, coupled with the ADP Workday connection, made natural sense."

CUSTOMER EXPERIENCE

JSE highlighted ADP's expertise, responsiveness, and flexibility throughout the implementation.

"Excellent. Their knowledge and expertise were put to the test and they fully delivered, on time, without any deadline creep."

VALUE DELIVERED BY ADP

- Deep payroll and integration expertise
- Strong project ownership and responsiveness
- Flexible support throughout implementation
- Ability to quickly diagnose challenges and provide solutions

WHAT JSE VALUED MOST

- Availability of the team
- Technical expertise
- Flexibility and support
- Ability to diagnose issues and deliver solutions efficiently

CUSTOMER RECOMMENDATION

"ADP's ability to diagnose and provide solutions with ease."

"Success is not measured by promises made, but by commitments fulfilled. Thank you for delivering on your mandate with excellence, professionalism and partnership."

— Suleiman Adam
Manager: HR Services & Operations, Johannesburg Stock Exchange (JSE)

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